

## POSUDEK VEDOUCÍHO DIPLOMOVÉ PRÁCE

Studijní obor: **Učitelství anglického jazyka a literatury pro střední školy** Název práce: **Verbal aggression in Facebook comments** Autorka práce: **Bc. Nicola Zmeškalová** Vedoucí diplomové práce: **Mgr. Jana Kozubíková Šandová, Ph.D.** 

Oponent diplomové práce: Mgr. Petr Kos, Ph.D.

## Short characteristics of the thesis

The present thesis addresses a very up-to-date topic in contemporary linguistic research, which is an analysis of the language of social media. Specifically, the author investigates aggressive Facebook comments written by British native speakers. The thesis is logically structured, divided into nine chapters, an overview of analysed Facebook comments classified into six categories may be found in the Appendix.

## **Overall assessment**

In the introductory chapter the author provides the reader with basic facts connected with the language of social media and explains her motivation for choosing this topic. She also mentions hypotheses tested in the thesis; however, they should have been explained more thoroughly.

Chapter two belongs to theoretical sections of the thesis and describes social media and their features in a more detailed manner. The first subchapter is devoted to Facebook and how it works, the following parts discuss internet language and social media language. The author distinguishes between these two terms, which is important, and she correctly points out the necessity of a narrower delimitation and understanding of the latter. An inseparable part of internet language is the use of emoticons and trolling, which are dealt with in the next sections of Chapter two.

Since the subject of this thesis is an analysis of social media language, it is necessary to touch upon the topic of computer mediated communication. The author describes it in Chapter three in a very approachable way. The language of social media is, at least in some aspects, quite specific. Even though being written, it shares many features with spoken language. This important fact is highlighted in Chapter four. What should have been accentuated as well are hybrid forms of communication.

Chapter five addresses gender differences in language use since these are analysed in the collected Facebook comments in the following chapters. From this part of the thesis it is apparent that the author works with theoretical literature very carefully and is able to compare and critically comment on these theoretical accounts, which is very valuable.

Chapter six covers the topic of verbal aggression, which provides an appropriate introduction to the analytical part of the thesis. Before the actual analysis of Facebook posts, which may be found in Chapter eight, the author describes methodology, the



compilation of the corpus of Facebook comments, and she formulates several research questions. However, these should have been formulated earlier in the thesis.

In Chapter eight the author attempts to analyse the posts not only quantitatively, but also qualitatively, which is very valuable. Nevertheless, this part of the analysis should have been more in-depth and more related to the theoretical background the author described in the previous chapters. Moreover, if we compare the length of the theoretical part of the thesis with that of the analytical part, the latter seems to be much shorter, which is a minor shortcoming of this work.

Regarding the language of the thesis, it is of reasonable quality, although some grammatical and syntactic mistakes occur.

Nevertheless, I would like to appreciate effort and energy the author devoted to working on this thesis and attempted to give a careful analysis of the selected Facebook comments. Notwithstanding the aforementioned problems, the thesis does meet the general requirements imposed on diploma theses.

Práci doporučuji k obhajobě.

Navrhovaná klasifikace: výborně

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Datum

Podpis